# CAPABILITIES REPORT



132 Carondelet Street, Suite A New Orleans, LA 70130 theSpearsGroup.com

### ABOUT SPEARS

Spears Group is an award-winning marketing public relations and engagement hub that truly connects our clients with their audience. Founded in 2008 by New Orleans native Cleveland Spears III, the vision and goal of Spears Group is to help clients create meaningful relationships through strong communication strategies built intelligently by our diverse and highly collaborative team.

### MISSION STATEMENT

Spear Group connects clients with their audience through comprehensive communication strategies designed and implemented by a diverse and highly collaborative team of experts.

We go beyond merely reaching the audience and turn the audience into ambassadors for our client's message.

We become true partners with our clients by immersing ourselves in their business to identify factors that will trigger a true connection and produce definitive results.





#### IABC INTERNATIONAL ASSOCIATION OF BUSINESS COMMUNICATORS

NEW ORLEANS

BUSINESS OF THE YEAR 2013



#### TRANSIT CAMPAIGN OF THE YEAR 2012

CLIENT: **RTA** 



FIRST PLACE IN INFORMATION DISSEMINATION







### PRESIDENT & CEO

A native of New Orleans, Cleveland Spears, III, holds a bachelor's degree in marketing from the University of New Orleans and has ten years of professional experience in marketing, advertising and public relations in various industries. Cleveland remains active in the community through volunteer efforts and board appointments.

Cleveland is also a graduate of the 2010 Bryan Bell Leadership Forum, the 2011 Goldman Sachs' 10,000 Small Business Program and recipient of the Urban League's 2010 Rising Star Award.





### TEAM SPEARS



Malana M. Joseph is the director of public relations and community engagement and brings nearly 10 years of public relations, media, journalism, communications and event planning experience to the company.



#### Ronald Evangelista is a

Administration and Special Projects Manager, responsible for analyzing the firm's administrative protocols, implementing standard operating procedures and monitoring all accounts to ensure that they are completed on time and in budget.



**Eli Pritykin** serves as the creative director and lead designer for all imaging, branding and creative direction. He also serves as the lead technology resource, developing creative ways to introduce technology into all communications efforts.



Adrian K. Cohn is a public relations account manager at Spears Group. In addition to managing a variety of clients acrosss business sectors, Adrian is also responsible for growing the firm's portfolio.



### CLIENTS

SPEA

Spears Group has an extensive and diverse portfolio of clients in various industries including tourism and hospitality, healthcare, education and construction. Client satisfaction is our number one priority and we do our best to ensure that all parties receive the highest level of service when working with our firm.



#### APPROACH

At Spears Group we place primary focus on creating *Connections* on all levels:

#### Internally:

By maintaining a strong, highly collaborative team

#### Between team and client:

By becoming true partners with our clients in order to provide the highest level of serivce

#### Between client and target audience:

By turning the audience into true brand ambassadors

#### Between team and vendors and media:

By sustaining excellent working relationships with our professional peers



#### SERVICES

- Strategic Communications
- Creative Services
- Web Development
- Community Engagement
- Event Production



#### CREATIVE SERVICES

The creative team at Spears Group is comprised of world-class graphic designers and web developers. Our creative team works closely with clients in all phases of the creative process which include: establishing initial corporate identity (logos, colors, slogans, etc.), development of all corporate collateral, and through full campaign deployment including development of ad pieces, ensuring brand continuity across all mediums of online, print, outdoor, digital, etc. Our creative team also develops fully integrated web assets, including websites, custom branded HTML email templates, social media assets, etc.



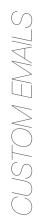


### PRINT DESIGN





#### WEB DEVELOPEMENT













#### STRATEGIC COMMUNICATIONS

We know that public relations is far more than just sending out weekly press releases. Effective communications and public relations is the strategic alignment and execution of media relations, public relations, community engagement and special events all working together to raise our clients awareness, profile and reach their ultimate goal. We create a multi-faceted public relations strategy to enhance the overall public awareness and public perception of our clients.



Lemonade Day Kick-Off Press Conference: John Georges, Georges Enterprises



Media coverage for Teen Pregnancy Prevention Event



### STRATEGIC COMMUNICATIONS



Lemonade Day Kick-Off Press Conference



WDSU Interview with Dr. Anjum Khurshid, LPHI and Frances Hawkins, McFarlad Institute. txt4health Campaign Launch



Peoples Community Open House: ABC 26 Interview



Freshy Foods Press Conference: Louisiana Governor Bobby Jindal



Teen Pregnancy Prevention Press Conference: Dr. Shondra Williams, DHH



Peoples Community Open House: Members of Jefferson Parish Council, Faith Based Community, Housing Community, and Legislators



### COMMUNITY ENGAGEMENT

Community Engagement is an essential component for many of our clients. We work with our clients to develop a proactive community engagement strategy that includes identifying key stakeholders, developing community advisory boards, strategic alignment, creating community and communications asset maps to leverage community assets for our client's benefit and to bring our clients closer to the communities they serve.



RTA Rail Safety Campaign: Community Outreach



Txt4health Community Outreach







RTA Rail Safety Campaign: Community Outreach



Txt4health Community Outreach



Txt4health Community Outreach



Lemonade Day Community Outreach





Lemonade Day Community Outreach

Lemonade Day Community Outreach



#### EVENT PRODUCTION

Over the last several years, we have refined our skills to better position ourselves as production experts. We have lead production efforts for large scale launch events, community engagement events, luncheons, fundraisers, political campaign events and several others. When we are engaged in an event production capacity, we lead the process from start to finish.









### EVENT PRODUCTION





#### **CRESCENT CITY BEACON COMMUNITY**

## SITUATION

SCG was retained by the Louisiana Public Health Institute (LPHI) to lead all marketing, community engagement, and public relations efforts surrounding the Crescent City Beacon Community and all initiatives associated with the new program. Under this program, Beacon would introduce three new public health interventions — Txt4Health, Greater New Orleans Health Information Exchange (GNO HIE), and Chronic Care Management.



New Orleans was selected as one of 17 cities across the nation to participate in the beacon program, whose primary goal is to transform the city's health IT infrastructure and improve the quality of care given to patients.



#### **CRESCENT CITY BEACON COMMUNITY**

## STRATEGIES

- Coordinated and produced the Txt4Health and GNO HIE launch events
- Secured local and national media coverage in major health publications surrounding both launch



- Organized over 40 community events for CCBC including health fairs, college campuses, community clinics, the Louis Armstrong International Airport, health screenings for large employers, National Urban League Conference, etc.
- Coordinated Editorial Board Meetings and desk side interviews with regional media outlets to highlight CCBC's initiatives and accomplishments



#### **CRESCENT CITY BEACON COMMUNITY**

## RESULTS

- Secured more than \$100,000 in earned media value
- New Orleans ranks first among seven cities with active Txt4health enrollees



- CCBC is now the national model for all beacon communities in the U.S.
- LPHI was invited to sit on the national advisory council for HHS on communications, information dissemination and community engagement
- Secured key partnerships with community and health organizations





#### **CRESCENT CITY BEACON COMMUNITY**















#### **NEW ORLEANS REGIONAL TRANSIT AUTHORITY**

## SITUATION:

Spears Group was retained to develop a comprehensive consumer facing public safety campaign.





- Spearheaded the brand development process creating the "TRACKS CAN KILL, Live Outside the Lines" campaign
- Executed a local and national media relations strategy
- Coordinated more than 40 community events throughout the city



#### **NEW ORLEANS REGIONAL TRANSIT AUTHORITY**

## RESULTS:



- Incidents along the rail line decreased by 70%
- Campaigned developed by Spears Group in conjunction with the Veolia transportation, won first place honors at the 2012 American Public Transit Association conference in the categories of best overall campaign and in digital media for the television PSAs.





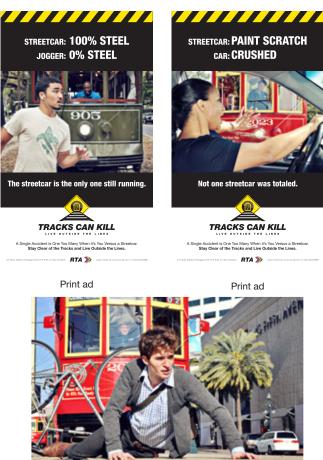
#### **NEW ORLEANS REGIONAL TRANSIT AUTHORITY**



Logo







STREETCAR: PAINT SCRATCH CAR: CRUSHED



Not one streetcar was totaled.



A Single Accident is One Too Many When it's You Versus a Streetc: Stay Clear of the Tracks and Live Outside the Lines.



### WHAT OUR CLIENTS SAY ABOUT US

We were very pleased with our experience in working with Spears Group. Of all the PR firms we've worked with across the country, they were the most thorough and consistent. I would recommend them to any organization.

Amanda Thorn,
Senior VP of Communications, NBA





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I really enjoyed working with Spears Group. The staff at Spears was creative and extremely results oriented.



— Karyn Kearney, Executive Vice President, Audubon Nature Institute



## LET US HELP YOU WITH YOUR COMMUNICATIONS NEEDS

#### **Cleveland Spears, III**

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